

Circular No.: NSDL/POLICY/2022/031

March 08, 2022

Subject: New Offering from NSDL DPM Plus - Facility for Clients to submit online Account Transfer Cum Closure Request to DPs.

As Participants are aware, SEBI has advised Depositories that Participants, which are offering online account opening, shall ensure compliance and introduce the facility for online closure of demat accounts in accordance with the guidelines as prescribed (Ref. : NSDL Circular No. NSDL/POLICY/2021/0075 dated July 19, 2021). In this regard, DPM Plus facility of NSDL is further enhanced to facilitate Participants to provide an online facility for closure of accounts where Clients can submit Account transfer cum Closure Request to their respective Participants in an online mode. This facility has been made operational. The salient features of the facility are as follows:

1. The Participant may publish the NSDL URL for account closure on its website.
2. Upon clicking on the URL, Client will proceed to confirm the terms and conditions.
3. Clients will proceed to enter the source and target demat account details and upload the scanned signature.
4. Client can then view the preview of the document and will be authenticated by an OTP send at the registered Mobile number and/or email ID as mentioned in source demat account.
5. After successful authentication, Client will be re-directed for Aadhaar based eSign.
6. Post eSign, the digitally esigned PDF (*Application for transfer cum closure request*) will be generated on clicking the 'Download' option on the NSDL page. Further, a link will also be sent on the registered email ID and / or mobile number (*as recorded in Source demat account of the Client*) to download the esigned PDF document.
7. The eSigned document will be available at i-Assist for Participants to verify the uploaded signature and the name in the eSigned document with the demat account details.

Participants who wish to subscribe for DPM Plus which will also include the aforesaid facility (Online Account Transfer cum Closure request) may send a request to NSDLDepository-Products@nsdl.co.in for activation, charges and more information about the facility.

Participants may also contact the following officials for any clarifications/assistance on the aforesaid service:

Name of the Official	Telephone No. / Mobile No.	Email Address
Mr. Mehul Mehta	(022) 4216 5051 /9769326735	mehulm@nsdl.co.in
Mr. Narayan Venkat	(022) 2499 4479/ 9819219486	narayanv@nsdl.co.in

For and on behalf of

National Securities Depository Limited

**Gayak Jalan
Manager**

FORTHCOMING COMPLIANCE					
Particulars			Deadline	Manner of sending	Reference
Investor Grievance Report (Monthly)			By 10th of the following month.	Through e-PASS	Circular No. NSDL/POLICY/2015/0096 dated October 29, 2015
Charge Structure			April 30th every year.	By email at dpfees@nsdl.co.in	1. Circular No. NSDL/POLICY/2006/0064 dated December 26, 2006. 2. Circular No. NSDL/POLICY/2007/0003 dated January 8, 2007

Digitally signed by

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Date : 08-03-2022 19:29:24

Reason : Authentication