Circular No.: NSDL/POLICY/2018/0024 Date: April 23, 2018

Subject: Flashing a link to SCOREs on the dashboard of Demat Accounts

All Participants are hereby informed that SEBI vide its letter no. MIRSD2/DB/AEA/OW/2018/7292 dated March 7, 2018 has informed that a study was conducted under aegis of Quality Council of India (QCI) to understand some of the root causes of grievances / complaints on securities market related issues lodged on Centralised Public Grievance Redressal and Monitoring System (CPGRAMS) portal and the measures suggested to address the issues included providing a link to SCORES portal within Demat/ Trading Account Dashboard of the Clients/ investors to make it easier to lodge grievances.

Accordingly, as advised by SEBI all Participants are hereby requested to provide the link to SCORES portal on the website of the Participant, from where the client can view details of the demat account w.e.f. July 1, 2018.

Participants are requested to take note of the above and ensure compliance

For and on behalf of
National Securities Depository Limited

Ravindra Sahu
Senior Manager

FORTHCOMING COMPLIANCE			
Particulars	**Deadline**	**Manner of sending**	**Reference**
Investor Grievance Report (Monthly)	By 10th of the following month.	Through e-PASS	Circular No. NSDL/POLICY/2015/0096 dated October 29, 2015
Charge Structure	April 30th every year.	By email at dpfees@nsdl.co.in	1. Circular No. NSDL/POLICY/2006/0064 dated December 26, 2006. 2. Circular No. NSDL/POLICY/2007/0003 dated January 8, 2007.
Internal/ Concurrent Audit Report (October - March)	May 15th every year	Through e-PASS	Circular No. NSDL/POLICY/2018/0016 dated March 16, 2018

Digitally signed by
Name : Ravindra Kumar Sahu
Date : 4/23/2018 8:28:34 PM
Reason : Authentication